## **Rushcliffe Borough Council – Scrutiny Request**

Councillor Request for Scrutiny				
Councillor Gareth Williams				
Proposed topic of scrutiny	The health of our town and village centres			
I /We would like to explore  It is helpful to include why you feel this topic requires scrutiny, what concerns you, what concerns are being raised with you, and how scrutiny will lead to better outcomes or services to residents.	The Council are producing an economic growth strategy and a key priority within that should be our town and village centres. They are not just important for our economy but also for quality of life within the Borough. As the Borough grows this creates an opportunity but also some challenges for our town centres. The Council recently commissioned retail reviews for each of our 7 larger town/village centres.  It would be good to understand:  The outcome of those retail reviews – what is the data telling us  What is missing from our high street and what do we need to think about for the future of our high streets e.g. uses (banking hubs), community facilities, infrastructure etc.  The recommendations from the retail reviews  Best practice from other areas  What is proposed to be included in the economic growth strategy and supporting action plan.			
I think this topic should be	Poor Performance Identified			
scrutinised because	Change in Legislation or Local Policy			
(please tick)	Resident Concern or Interest			
	Cabinet Recommendation			
	✓ Links to the Corporate Strategy			
	Other (please state reason)			

What outcomes are you seeking
from this scrutiny?

To understand the current health of our high streets and town/village centres, what is being planned to be done and discuss other ideas and opportunities.

Collaboration	
Matrix developed in conjunction with officers?	Yes

## **Rushcliffe Borough Council – Scrutiny Request**

Councillor Request for Scrutiny				
Councillors Parek, Mathews, Brown, Upton and Williams				
Proposed topic of scrutiny		sing association customer service and ntenance		
I /We would like to explore		e service provided to our residents by sing association companies.		
It is helpful to include why you feel this topic requires scrutiny, what concerns you, what concerns are being raised with you, and how scrutiny will lead to better outcomes or services to residents.	I would like to know the number and names of housing associations involved with residents in Rushcliffe and in what Wards, and Parishes they operate.  Concern at some evidence of a lack of quality maintenance of association properties — residents report difficulties in getting timely response to maintenance requests and report that some of the workmanship is of poor qualit with no guarantees provided.			
	Even when Councillors intervene the response is poor.			
	We are not being updated with changes in Association contact details.			
	We do not know what services association contracts provide for.			
	do n	cern has been raised that some properties ot have up to date Gas Safety certificates the is a potential hazard.		
I think this topic should be	Х	Poor Performance Identified		
scrutinised because		Change in Legislation or Local Policy		
(please tick)	Х	Resident Concern or Interest		
(p. 52.55 tion)		Cabinet Recommendation		
	Х	Links to the Corporate Strategy  Other (please state reason)		
		Other (please state reason)		

## What outcomes are you seeking from this scrutiny?

We would like to see improvement in the service which would be evidences by a decrease in complaints. This maybe through bringing the associations to scrutiny or informing them of our concerns and requesting a review of services.

A comprehensive list of associations with contact details to be supplied

We would also like to see resident's and Councillor's provided with up to date contact details should issues arise.

Should matters remain unresolved to be advised of officer liaison with association and outcomes.

Collaboration	
Matrix developed in conjunction with officers?	No

## **Rushcliffe Borough Council – Scrutiny Request**

Councillor Request for Scrutiny				
Councillor Gareth Williams				
Proposed topic of scrutiny	Playgrounds built on new developments			
I would like to explore  It is helpful to include why you feel this topic requires scrutiny, what concerns you, what concerns are being raised with you, and how scrutiny will lead to better outcomes or services to residents.	With many of the strategic housing developments as part of section 106 agreement a play area is often included within the development. I'm wanting to know how these playgrounds are designed and what input local councillors can have. I fear these can get overlooked within the overall housing development. This can lead to a playground, which has basic equipment, safety aspects, something that isn't all weather practical but more importantly not appealing for children to visit and play on.			
	Once the playground has been built, what safety inspections and obligations are there on the estate builders and housing management companies to maintain these playgrounds. Are these similar to what local councils have to meet?			
I think this topic should be scrutinised because (please tick)	X Poor Performance Identified     Change in Legislation or Local Policy     X Resident Concern or Interest     Cabinet Recommendation     X Links to the Corporate Strategy     Other (please state reason)			
What outcomes are you seeking from this scrutiny?	Understanding on how we can deliver good playgrounds within new developments for our younger population.			

Collaboration	
Matrix developed in conjunction with officers?	No