

When telephoning, please ask for:

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0115 914 8511

Email

democraticservices@rushcliffe.gov.uk

Our reference:

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Date:

14 September 2020

To all Members of the Corporate Overview Group

Dear Councillor

A Meeting of the Corporate Overview Group will be held via Zoom on Tuesday, 22 September 2020 at 7.00 pm to consider the following items of business.

The meeting will be live streamed via YouTube for the public to listen and view via the link: <https://www.youtube.com/user/RushcliffeBC> Note: Please be aware that until the meeting starts the live stream video will not be showing on the home page. For this reason, please keep refreshing the home page until you see the video appear.

Yours sincerely



Sanjit Sull
Monitoring Officer

AGENDA

1. Apologies for Absence
2. Declarations of Interest
3. Minutes of the meeting held on 7 July 2020 (Pages 1 - 8)
4. Implementation of Change
A verbal update from the Service Manager – Finance and Corporate Services.
5. Feedback from Scrutiny Group Chairmen
A verbal update from the Chairmen.
6. Consideration of Scrutiny Work Programmes and Requests from Councillors (Pages 9 - 24)
Report of the Executive Manager – Finance and Corporate Services.

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Opening hours:

**Monday, Tuesday and
Thursday**

8.30am - 5pm

Wednesday
9.30am - 5pm

Friday
8.30am - 4.30pm

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Rushcliffe Arena
Rugby Road
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7. Finance and Performance Management (Pages 25 - 62)
Report of the Executive Manager – Finance and Corporate Services.
8. Annual Customer Feedback Report 2019/20 (Pages 63 - 70)
Report of the Executive Manager – Finance and Corporate Services.
9. Consideration of the Future of Scrutiny (Pages 71 - 90)
Report of the Executive Manager – Finance and Corporate Services.

Membership

Chairman: Councillor T Combellack

Councillors: B Bansal, A Brennan, N Clarke, F Purdue-Horan, J Walker and J Wheeler

Meeting Room Guidance

Mobile Phones: For the benefit of others please ensure that your mobile phone is switched off whilst you are in the meeting.