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Our reference:
Your reference:
Date: 9 September 2012

To all Members of the Partnership Delivery Group

Dear Councillor

A meeting of the PARTNERSHIP DELIVERY GROUP will be held on Tuesday 18 September 2012 at 7.00 pm in the Council Chamber, Civic Centre, Pavilion Road, West Bridgford to consider the following items of business.

Yours sincerely

Head of Corporate Services

AGENDA

1. Apologies for absence
2. Declarations of Interest
3. Notes of the Meeting held on Tuesday 3 July 2012 (pages 1 - 6).
4. Review of Partnerships with Metropolitan and Waterloo Housing Group
The report of the Head of Community Shaping is attached (pages 7 - 9).
5. Work Programme
The report of the Head of Partnerships and Performance is attached (pages 10 - 11).

Membership

Chairman: Councillor R Hetherington
Vice-Chairman: Councillor F A Purdue-Horan
Councillors Mrs D M Boote, R L Butler, H A Chewings, A M Dickinson,
E J Lungley, Mrs M Stockwood, T Vennett-Smith

Meeting Room Guidance

Fire Alarm Evacuation: in the event of an alarm sounding please evacuate the building using the nearest fire exit, normally through the Council Chamber. You should assemble in the Nottingham Forest car park adjacent to the main gates.

Toilets are located opposite Committee Room 2.

Mobile Phones: For the benefit of others please ensure that your mobile phone is switched off whilst you are in the meeting.

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**NOTES
OF THE MEETING OF THE
PARTNERSHIP DELIVERY GROUP
TUESDAY 3 JULY 2012**

Held at 7.00 pm in the Council Chamber, Civic Centre, Pavilion Road, West Bridgford

PRESENT:

Councillors R Hetherington (Chairman), Mrs D M Boote, H A Chewings, T Combellack (substitute for Councillor Mrs M Stockwood), J E Greenwood (substitute for Councillor F A Purdue-Horan), E J Lungley, Mrs M M Males (substitute for Councillor R L Butler),

ALSO IN ATTENDANCE:

Councillor S J Boote
Tracey Francis Nottinghamshire County Cricket Club

OFFICERS PRESENT:

C Bullett Deputy Chief Executive (CB)
C McGraw Head of Community Shaping
D Mitchell Head of Partnerships and Performance
V Nightingale Senior Member Support Officer

APOLOGIES FOR ABSENCE:

Councillors R L Butler, F A Purdue-Horan, Mrs M Stockwood and T Vennett-Smith

1. Declarations of Interest

There were none declared.

2. Notes of the Previous Meeting

The notes of the meeting held on Monday 19 March 2012 were accepted as a true record.

With regard to the action points the Head of Community Shaping stated that the meeting with the Fire and Rescue Service had been delayed. However, the new station manager, Richard Cropley, had now been appointed. It was proposed that the Fire and Rescue Service would attend when the Group scrutinises the Community Safety Partnership and not the Local Strategic Partnership. All other actions had been fed back to the Local Strategic Partnership.

3. Annual Scrutiny of Partnership with Nottinghamshire County Cricket Club

Tracey Francis gave a presentation on the community work undertaken by the Cricket Club. She stated that 26 clubs within Rushcliffe were affiliated to the Nottinghamshire Cricket Board of which 6 were 'Clubmark' clubs. Of these Plumtree Cricket Club were aiming to become a disability hub club. She

informed Members that Nottinghamshire County Cricket Club had 6 apprentices who were university students on sports development work placement who helped with the community work. In fact she was pleased to say that one apprentice had completed his dissertation on social inclusion, after working on the project, and had gained a first. Another highlight for the Rushcliffe area was the amount of clubs who participated in women's and girl's cricket, she explained that there were 5 senior women's teams in Nottinghamshire and 3 of these were in Rushcliffe. In respect of the County Age Group Squads over one third of the participants came from the Rushcliffe area. Members were also informed of the Club's Academy (15-19 year olds) and Emerging Players (under 15's) of which 5 out of 14 and 2 out of 11 respectively were from the Rushcliffe area.

With regard to funding it was recognised that the current economic climate was affecting the Club, and funding that had been in place was now coming to an end. The Club did have, until 2016, £53,000 annually to work with primary schools and it was hoped that this could be expanded into secondary schools. Professional cricketers attended school assemblies and children visited the Trent Bridge Classroom. The Club grant aided local clubs for capital projects but this money would probably be reduced from 2013.

Other activities included:

- a week's course as part of the Prince's Trust work
- coaching during school holidays, Friday nights and Saturday mornings
- cricket in the community schools programme
- match day mascots from local schools
- participation in the International Day of Sport

Ms Francis informed Members of the progress of the Positive Futures initiative at Cotgrave. The Club had been approached to work with hard to reach groups and to extend their remit to include 16-19 year olds. She expounded on the many successes including the two social enterprises that had been started. The girls had formed their own jewellery business and now had some retail outlets. The other enterprise concerned catering and silver service, which had been used at the Council's Civic Dinner and Staff Awards evening. This group were having discussions with Michel Roux and were in contact with Sat Bains' Restaurant. However, it was recognised that although there were high aspirations the projects needed to be handled appropriately and realistically. At present the young people were making a DVD about the project that would hopefully be used to promote the scheme and attract funding as the original funding had ceased in November 2011.

Part of the work in Cotgrave was focussed on community pride, where the young people took part in improving the area. Also the Police had provided unclaimed bicycles for renovation which were either used by the young people or given to schools, etc. Other schemes were the transition programme which helped children move from primary to secondary school; the Ready 4 Work programme, which was run in partnership with Job Centre Plus. This scheme assisted people to access jobs via the internet, help with CV's and provide any other support that was required.

Members were interested to hear about the Cohort Engagement project that involved approximately 20 young people. One of the activities had been to take 8 young men on a drug awareness course on a narrow boat, although at a cost of £1,000 was expensive it had resulted in 5 people ceasing to use drugs. Other activities including using the Outward Bound Centre at Edwinstowe.

The Group was informed that the statistics for youth crime and anti-social behaviour had dramatically declined over the last few years and although Positive Futures had had an impact it was recognised that this was due to a partnership approach. However, the Police had saved between £300-500,000 a year due to not having to tackle anti-social behaviour.

Ms Francis concluded her presentation by outlining the work undertaken with the County's Olympic Torch bearers which included one of the young people from the Positive Futures project.

Following a question Members were informed that Plumtree Cricket Club would be 1 of 3 disability hub clubs in the County and that all disabilities (physical, learning or visual impairment) were catered for.

The Group asked how the Club publicised the work that had been undertaken. Ms Francis informed Members that the Club had two publications, it was on their website and they provided a number of articles for the Nottingham Evening Post. Also due to the strength of the Club's community work it had been recognised as a national exemplar for cricket and had won many honours including being the only ground outside of London to host two Ashes tests. It was hoped that the community work could be cascaded to all the grounds involved in the Ashes.

Members commented on the 'say Yes' Challenge which had been a Nottingham based initiative for disaffected young people. It had been a 12 week programme to address social inclusion funded by John Lewis, Boots and Victoria Centre. Ms Francis was aware of the project which had now been disbanded and agreed that it would have been beneficial to have built upon. However, as with all projects funding was not readily available.

The Chairman, on behalf of the Group, thanked Ms Francis for her presentation and for answering questions. The Group were extremely supportive of the work undertaken by the Club.

Officers reminded the Group that the current partnership and loan arrangement were being reviewed by Cabinet by December 2012.

In summary:

- The Cricket Club had developed a wide range of cricket activities across the Borough to help develop both boys and girls cricket
- The support work as part of the Positive Futures work in Cotgrave had been inspirational and the teams and individuals should be congratulated for all the hard work
- There had been excellent outcomes in terms of reduction in anti-social behaviour and juvenile crime which can be measured but the Group

also felt that the more difficult to measure outcomes in motivating children to develop themselves and gain employment had also been significant

- The funding for the scheme finished in November 2011 and whilst the programme is secure in the near future it was recognised that further financial support would be required to maintain the programme
- The Group felt this was a showcase scheme and wanted to support and promote the activities and results being achieved

It was AGREED that the Group would encourage Cabinet to look positively at the significant social and community benefits arising from the partnership and would encourage them to do all possible to facilitate the long term continuation of the partnership benefits when reviewing the loan arrangement.

4. **Request for Scrutiny of SureStart in Rushcliffe**

Following a request at the last meeting the Head of Community Shaping presented a report which gave further details on the work of SureStart in the Rushcliffe area. Members were now asked to consider the issue and to determine if the topic should be included in the Group's work programme and what the scope of the review should be. Members were also asked to consider if this could be addressed by providing Members with more information.

Members were concerned that the current services were being depleted and they were being rebranded as part of a family centre, thus extending their remit from children under 5 years to under 11's. Also part of their remit was to reach every child under 5 and Members wanted to know if this had been achieved, how they contacted hard to reach groups, including grandparent/father carers and child minders.

Officers confirmed that there was currently a rebranding and also explained that a new person had been appointed and that they were in a transitional period at present. It was felt that this was a fledgling partnership and it was a good opportunity to see how the relationship could be improved, although it was recognised that the Council did not have a lot of influence.

Members agreed that this should be an item for scrutiny but should be put into the programme after there has been sufficient time for the service to +be embedded. With regards to the scope it was felt that there were five items

- Current impact and level of service provided
- Depletion of current service and possible future service delivery
- Impact of rebranding and wider age limit
- Efforts to contact hard to reach groups
- Service delivery in deprived areas

It was AGREED that this issue should be included within the Group's work programme.

5. Request for Scrutiny of Advice Networks

Following a request at the last meeting the Head of Community Shaping presented a report which gave further details regarding the Rushcliffe Advice Network. Members were now asked to consider the issue and to determine if the topic should be included in the Group's work programme and what the scope of the review should be.

Officers explained that the Borough Council was a partner of the Rushcliffe Advice Network which would be in operation for three years. As the project had now been running for one year it was felt that it was an opportune time to review the service. Members were informed that the Network had received £500,000 of lottery funding. The Head of Partnerships and Performance explained that the Council's Customer Services Advisors were being trained to act as the first point of contact to assist people with debt advice before signposting customers to either the Rushcliffe Advice Network or Citizens Advice Bureau.

With regards to the scope it was felt that there was an opportunity

- to raise the profile of the network
- review the first year of operation, the level of activity and how the funding had been utilised

It was AGREED that this issue should be included within the Group's work programme.

6. Rolling 2 Year Work Programme

The Group considered its work programme. It was agreed to add the Review of the Rushcliffe Advice Network to the Group's November meeting and a Review of SureStart to the Group's meeting in March 2013.

In respect of the Group's next meeting Members were asked to consider what questions they would like to be presented to Metropolitan Housing Trust. The Group asked that Waterloo Housing Association should also be invited to attend.

Members stated that at the last meeting Metropolitan Housing Trust had said that they would provide contact details which as yet had not materialised. The Head of Community Shaping stated that officers had been following up the issue of contact details. She also stated that it would not be beneficial to have both registered providers in the meeting together, however the meeting could be structured for them both to attend.

The Chairman stated that as part of the Localism Bill Members could act as representatives for any resident and therefore the registered providers needed to have a plan on how this would work. He also felt that Councillors needed training to ensure that they had the correct skills to deal with these issues.

It was AGREED that the work programme should be amended to include the two new issues. Members also agreed to provide officers with questions for

Metropolitan Housing Trust and Waterloo Housing Association before the next meeting.

The meeting closed at 8.20 pm.

Action Sheet
PARTNERSHIP DELIVERY GROUP - TUESDAY 3 JULY 2012

Minute Number	Actions	Officer Responsible
6. Rolling 2 Year Work Programme	a) Include Rushcliffe Advice Network into the programme for the Group's November meeting b) Include a review of SureStart into the Group's March meeting.	Head of Partnerships and Performance



PARTNERSHIP DELIVERY GROUP

18 SEPTEMBER 2012

REVIEW OF PARTNERSHIPS WITH METROPOLITAN AND WATERLOO HOUSING GROUP

4

REPORT OF THE HEAD OF COMMUNITY SHAPING

Summary

Members have requested an annual review of the partnership with the main housing providers in Rushcliffe. These are Metropolitan, formerly known as Spirita (Rushcliffe Homes) and Waterloo Housing Group, formerly known as de Montfort. The Council has worked closely with both providers to enable new affordable homes to be built to meet local housing need. Jenny Danson (Regional Director) and Martin Clegg (Interim Head of Housing) will provide a presentation to members on performance to date on behalf of Metropolitan. Neil Adie (Director of Development) will attend on behalf of Waterloo Housing Group to provide a presentation on the Rural Exception Site Programme delivered in Rushcliffe.

Recommendation

It is RECOMMENDED that Members

- a. Consider and make comments on the presentation made by Metropolitan and endorse the work of the partnership, and
- b. Consider and make comments on the presentation made by Waterloo Housing Group and endorse the work of the partnership.

Details

Metropolitan

1. Metropolitan are the main provider of social housing within the Rushcliffe area, with around 4,500 properties and an important partner to the Council. The partnership has continued to develop over the last 12 months with the establishment of Choice Based Lettings, continued affordable housing development and the innovative work ongoing on the Cotgrave Masterplan. However the partnership has faced some challenges, one of which has been turnover of staff at Metropolitan. The impact of this has been reduced participation in partnership working, such as the Community Safety Partnership. In addition there have also been some difficulties experienced in accessing appropriate officers, which in turn has created some delays for customers causing frustration. Officers now welcome the new Regional Director and Interim Head of Housing and look forward to a more settled period to further develop the partnership.

2. Metropolitan will provide Members with a presentation. This will focus on two aspects focusing on performance to date and future working. The presentation will cover the following areas:
 - Partnership Working and Key Services- including the development of affordable housing, managing voids and allocations (Choice Based Lettings), improving the local housing stock, responsive repairs, the estate inspection programme, customer services and tackling anti-social behaviour
 - Income recovery
 - Asset Management
 - Performance on complaints and a new specialist complaints team within the Customer Service Centre to maximise resolution of complaints at the first point of contact.
 - Sheltered and Supported Housing
 - Communications and resident involvement and recent initiatives to involve residents
 - The roll out of the new Customer Service Delivery Model
 - Customer Services and points of contact for customers and members.

Waterloo Housing Group

3. Waterloo Housing Group are the second main provider of social housing within the Rushcliffe area with around 400 properties. They are also the Councils key partner in delivering the rural exception site programme. The Council have worked closely with Waterloo Housing Group, Midlands Rural Housing and local Parish Councils to undertake Rural Housing Needs Surveys in villages across Rushcliffe. These have resulted in small developments of housing 'Local Homes for Local People' in Aslockton, East Bridgford, Cropwell Bishop, Kinoulton and Tollerton.
4. The main focus of Waterloo Housing Group's presentation will be on the Rural Exception Site programme although Officers have also requested they provide an update on housing management, including managing voids and allocations, improving the local housing stock, customer services and tackling anti-social behaviour.
5. In addition to their presentation to Members, Metropolitan and Waterloo Housing Group will take questions on the above and other matters requested.
6. Officers have requested additional information to be circulated to Members prior to the Scrutiny meeting for Members consideration.

Financial Comments

There are no financial implications to this report
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Section 17 Crime and Disorder Act

Metropolitan and Waterloo Housing Group are both involved with the Community Safety Partnership and work closely with the police and Rushcliffe Borough Council to ensure that S17 is considered within their daily activities.

Diversity

Metropolitan and Waterloo Housing Group are committed to the equality and diversity agenda and consider this in all aspects of their work.

Background Papers Available for Inspection: Nil



PARTNERSHIP DELIVERY GROUP

18 SEPTEMBER 2012

WORK PROGRAMME

5

REPORT OF THE HEAD OF PARTNERSHIPS AND PERFORMANCE

Summary

This report sets out a rolling work programme for the Partnership Delivery Group for 2012/13 based on the areas proposed and supported by the Group during the previous municipal year.

Recommendation

It is RECOMMENDED that the Partnership Delivery Group agrees the proposed work programme for 2012/13.

1. The work programme for the Partnership Delivery Group is developed around the corporate priorities that fall within its remit and takes into account the timing of the Group's business in the previous municipal year and any emerging issues and key policy developments that may arise.
2. As part of this agenda item Members are invited to discuss and consider potential questions they would like to raise in relation to the consideration of the Rushcliffe Advice Network for the next meeting.
3. The following table sets out the proposed rolling 2 year work programme.

Date of Meeting	Item
18 September 2012	<ul style="list-style-type: none"> • Annual review of partnership with Metropolitan Housing Partnership and Waterloo Housing Group • 2 year rolling work programme
27 November 2012	<ul style="list-style-type: none"> • Review of Rushcliffe Advice Network • 2 year rolling work programme, including capturing questions for the South Notts Community Safety Partnership
22 January 2013	<ul style="list-style-type: none"> • South Notts Community Safety Partnership - update (Concentrating on Fire Service and Council activity) • 2 year rolling work programme

Date of Meeting	Item
19 March 2013	<ul style="list-style-type: none"> • Review of LSP • Review of Surestart • Annual review of scrutiny • 2 year rolling work programme
June 2013	<ul style="list-style-type: none"> • Review of service level agreement with RCVS and RCAN • Approve the work programme • 2 year rolling work programme
September 2013	<ul style="list-style-type: none"> • Annual review of partnership with Metropolitan Housing Partnership and Waterloo Housing Group • 2 year rolling work programme
November 2013	<ul style="list-style-type: none"> • 2 year rolling work programme, including capturing questions for the South Notts Community Safety Partnership
January 2014	<ul style="list-style-type: none"> • South Notts Community Safety Partnership - update • 2 year rolling work programme

Financial Comments

No direct financial implications arise from the proposed work programme

Section 17 Crime and Disorder Act

In the delivery of its work programme the Group supports delivery of the Council's Section 17 responsibilities particularly in relation to the performance of the Council.

Diversity

The policy development role of the Group ensures that its proposed work programme supports delivery of Council's Corporate priority 6 'Meeting the Diverse needs of the Community'.

Background Papers Available for Inspection: Nil