

**NOTES
OF THE MEETING OF THE
PERFORMANCE MANAGEMENT BOARD
TUESDAY 26 JUNE 2012**

Held at 7.00 pm in the Council Chamber, Civic Centre, Pavilion Road, West Bridgford

PRESENT:

Councillors D G Wheeler (Chairman), R A Adair (substitute for Councillor B G Dale), Mrs S P Bailey, B Buschman, R M Jones, A MacInnes, D V Smith, P Smith (substitute for Councillor S J Robinson) and J A Stockwood

OFFICERS PRESENT:

C Caven-Atack	Performance and Reputation Manager
V Nightingale	Senior Member Support Officer
P Randle	Deputy Chief Executive (PR)

APOLOGIES FOR ABSENCE:

Councillors B G Dale and S J Robinson

1. Declarations of Interest

There were none declared.

2. Notes of the Previous Meeting

The notes of the meeting held on Tuesday 24 April 2012 were accepted as a true record.

With regard to the proposed Extranet the Deputy Chief Executive (PR) agreed to investigate what decisions had been made at the last Member Development Group and to inform the Board at its next meeting.

Members were also informed that Civil Parking Enforcement would be discussed at the meeting in August and that the Head of the Central Processing Unit would be attending to answer Members' questions. Councillor Smith requested that the question of the misuse of blue badges should be raised at the meeting.

3. Cabinet Member Questions

There were none received.

4. Performance Monitoring – Quarter 4 – 2011/12

The Performance and Reputation Manager explained that this would be the last report that would be based on the Council's Corporate Strategy 2007-11. The report gave Members information on all the thirteen strategic tasks including the nine that had been completed. With regard to the other four Members were informed that

- the 'Approval of the Local Development Framework' had been carried forward into the next Corporate Strategy;
- the 'Deliver the Climate Change Strategy and Action Plan' was not being carried forward but it was agreed that this should be monitored on an annual basis by the Performance Management Board.
- the 'Introduction of a hub and spoke approach to customer access' had been delayed due to the Police's decision to rationalise their property portfolio, this would still be pursued.
- the 'Deliver Rushcliffe Play Strategy' was now completed as Alford Road play facility had been finished within the last month

From the performance figures seven had been identified as highlights and five as exceptions. All the exceptions had been previously identified, four were due to difficulties in quarter one in relation to new methods of service delivery or new IT systems and the fifth, which was set by the Police, had always been acknowledged as a stretched target. Members were informed that although performance in quarter four was back on track the cumulative total for the year could not achieve the targets set.

With regard to the crime statistics Members were assured that these were collated by the Police and did not involve any Council resources. Officers stated that vehicle crime had decreased and that other offences were now more prominent in the area.

The Board discussed the statistics relating to the length of stay in hostel accommodation. It was felt that there might be a correlation between this and the number of affordable homes being built, however it was agreed that the issue was more complicated and dependent on too many variations. It was recognised that with the current economic climate large sites were not being developed ie Sharphill, Edwalton and this was impacting on the number of affordable homes being built. Councillor MacInnes informed the Board that there had been 39,501 social rented home starts nationally in 2009/10 which had decreased to 1,048 in 2011/12. Another issue had been the initial teething problems to the new Choice Based Lettings scheme. Members asked that a further explanation should be presented at the next meeting.

In respect of the sickness levels officers were pleased to state that the Authority had narrowly missed meeting the national target of 8 days per full time employee and that the number of days lost was continuing to decrease. Following a question the Performance and Reputation Manager explained that as there was no national framework it was very difficult to compare performance with other authorities. However, officers within Nottinghamshire were trying to formulate a group of indicators that could be used for benchmarking.

With regard to community involvement in sport Members queried if the lack of grass cutting of some amenity areas would have an impact on this figure. The Deputy Chief Executive (PR) explained that the decision to leave some areas as wildflower meadows had been taken by Cabinet as part of the cost saving exercises. However, if this policy was now causing concerns then this could be raised with Cabinet. Members felt that more people were being

encouraged to participate in sport informally during this Olympic year and that the lack of grass cutting could be seen as a barrier.

5. Confirmation of 2012/13 Performance Indicators

The Performance and Reputation Manager presented a draft monitoring report for the 37 new indicators that had been agreed at the February meeting and for the strategic tasks from the Council's new Corporate Strategy 2012-16. She stated that previously the reports had been collated manually however this format was produced automatically by the management software. It was also proposed that officers would provide further information on any identified exceptions. Members were also provided with a profile report for each indicator that explained how the data was collected, its frequency and whether there was any historical data. In respect of the percentages it also provided the absolute figures on which the percentages were based as requested by Members.

Following a question the Performance and Reputation Manager explained that if the indicator was new there would only be that quarter's data included and that for the first year there would be no targets. However, if it was an indicator that was collated by another agency or where it relied on surveys this would be notated as 'no data available'.

With regard to the Local Development Framework Members were informed that this had been updated for the new Corporate Strategy, due to national changes that had occurred, and this was now within the set timeframe.

Members raised concerns about child poverty especially as this had recently been redefined and whether this was included within the Children and Young People's Action Plan. The Deputy Chief Executive (PR) explained that this was a Community Partnership document as it involved a large number of agencies. He would investigate if this issue was included. Members also asked about the Rushcliffe Social Network and how this fed into the Action Plan. Officers stated that this was an innovative project which engaged with local schools and that had just started. A further update would be presented at the August meeting.

The Board discussed the health and wellbeing of the Borough and how the Council could make a difference. The Deputy Chief Executive (PR) explained that there was a county wide Health and Well Being Board. Rushcliffe was acknowledged to have the lowest obesity rate in the county, although Rushcliffe did not perform well when comparing road deaths and smoking in pregnancy. It was acknowledged that it was extremely difficult to prove that the Council's facilities were contributing to the health of the population. The Chairman felt that this was an issue that could be raised at the next meeting of the Scrutiny Chairmen and Vice Chairmen.

6. Rolling Work Programme

The Board discussed their work programme for the next two years. It was noted that the Climate Change Strategy had been included in the November meeting. The Board also agreed to include the Diversity Annual Report 2012/13 in June 2013.

Members felt that there should be an item on the new Council Tax & Housing Benefit initiative. Officers stated that when there was any information on the new regulations Members would be briefed.

With regard to the Group's Annual Report of Scrutiny Members were informed that this would be presented to Council in September.

The meeting closed at 8.15 pm.

Action Sheet

PERFORMANCE MANAGEMENT BOARD - TUESDAY 26 JUNE 2012

Minute Number	Actions	Officer Responsible
2. Notes of the Previous Meeting	<ul style="list-style-type: none"> a. Further information on the Extranet to be presented to the next meeting b. The issue of the misuse of blue badges to be raised at the next meeting 	Head of Community Shaping Leisure Contracts Manager
4. Performance Monitoring – Quarter 4 – 2011/12	Further clarification on the highlighted exception regarding temporary hostel accommodation be presented to the Board in August	Head of Community Shaping
5. Confirmation of 2012/13 Performance Indicators	<ul style="list-style-type: none"> a. further information on the Rushcliffe Social Network to be presented to the Board's next meeting b. The issue of health and well being be raised at the next meeting of the Scrutiny Chairmen and Vice Chairmen 	Head of Community Shaping Chairman